Teulia Alaalatoa

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OBJECTIVE

I currently work as an assistant manager at an electronics store but am looking to move into a full management role in the electronics retail industry.

PERSONAL STATEMENT

I am passionate about keeping up to date with the latest technologies coming on to the market and am dedicated to working in the electronics retail industry.

WORK HISTORY

Electric Al's Auckland June 2015-present	 Assistant manager Hired, trained and oversaw a team of five staff Planned and implemented advertising campaigns and branding strategies Created and managed a social media presence, which saw a 25% increase in visits to Electric Al's website.
FonesRus Auckland April 2012-May 2015	 Sales representative Customer service and sales Cash handling Oversaw a major contract to provide mobile phones to a nationwide media company.
Supermarket City Wellington February 2010-March 2012	 Delicatessen assistant Created store displays Developed excellent customer service skills Became proficient at stock management.

QUALIFICATIONS

Victoria University of Wellington

Wellington 2009-2011

Bachelor of Commerce

Major: Marketing Minor: Accounting

Wellington High School

Wellington 2004-2008

NCEA Level 3

TECHNICAL SKILLS

- Full driver's licence
- Xero accounting software
- EFTPOS and point-of-sale systems

PERSONAL SKILLS

- Communication in my role at Electric Al's I regularly interact with customers to find the best product for them.
- Team management at Electric Al's I lead a team of five. Since I started as assistant manager our sales have increased 20% in the last three years.
- Self-management in my roles at Electric Al's and FonesRus I was trusted to work independently and regularly exceeded sales targets.

COMMUNITY AND VOLUNTEER EXPERIENCE

SPCA Auckland March 2013-present	 Fundraising volunteer Assist in the planning of SPCA's annual fundraising campaign.
Auckland Young Professionals (AYP)	 Committee member Assist in the planning and running of AYP's bimonthly networking events.
Auckland October 2017-present	

ACHIEVEMENTS

- Electric Al's Employee of the Year 2017
- SPCA Volunteer's Award 2015

INTERESTS

I am a very active person and enjoy swimming, playing football and running in my spare time. I am currently in training for my first half-marathon.

REFEREES

Jan Claremont Manager Electric Al's 023 123 4567 jan.claremont@electric-als.co.nz Rick Wylde Owner FonesRus 026 123 4567 rick.wylde@fonesrus.co.nz